

# Advanced Metering

## Opt-Out Information Sheet

### Advanced Metering Opt-Out

AES Indiana employs an electrical metering standard which utilizes a digital communicating meter (an advanced meter). For an additional charge, applicable customers have the option to select a non-standard meter (a non-communicating digital meter). Both meters are described below.

**Advanced Meters** connect to homes and businesses to collect customer energy-use information. The meters provide automated wireless communication to AES Indiana.

- Advanced meters record customer energy-use information throughout the day.
- Customer energy-use data will be sent to AES Indiana using a radio frequency (RF) wireless network. This frequency is less than the wireless communications utilized by cell phones, Wi-Fi networks, microwaves, video game consoles. The meter transmits data for a maximum of 90 seconds per day.
- Once it is within AES Indiana's secure firewall, the energy-use data will be matched up with customer accounts for billing and other customer service activities, similar to traditional metering practices.

**Non-communicating digital meters** are available for residential customers who choose to opt-out of the AMI Metering program described above.

- This meter does not have an antenna or activated wireless communication chip. There is no radio frequency (RF) transmission from these meters. As a result, it does not receive or transmit customer energy-use data.
- This meter will have digital displays and a label to clearly designate it as an opt-out meter.
- Opt-out fees will apply.

### Eligibility Guidelines to Opt-Out

- You must be a residential customer (Rate RS).
- The service desired to be opted-out is required to have a meter and residence on the same joined property (excluding apartments, condos, and similar multi-unit dwellings). The residence is also required to have less than or equal to 400 amp service.
- You must have no documented instances, within the past 24 months, of known unauthorized use, theft, or fraud. Further, you must have zero instances of threats of violence toward Company employees or its agents.
- You are responsible for providing and maintaining unrestricted access to AES Indiana for meter installation, maintenance, and reading. You must maintain 4 feet of clearance in front of the meter base. Failure to do so may result in termination of your opt-out participation, along with the incremental cost to install of AMI meter.
- Customers who have non-residential rated services are not eligible for opt-out.
- Net metering customers are not eligible for opt-out.
- Demand metered customers are not eligible for opt-out.
- Customers on rates that require 15-minute interval data (TOU, EVX) are not eligible for opt-out.

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### Comparing AES Indiana Meters

As shown in the following table, there are additional costs associated with opting out, and fewer benefits with a non-communicating digital meter. Charges partially cover manual meter reading and ongoing maintenance.

	Advanced Meter	Opt-out with non-communicating digital meter
View your daily electricity use	Yes	No
Outage Detection*	Yes	No
Remotely connecting your service*	Yes	No
One-time service, admin, and installation charge	No Incremental Charge	\$48
Recurring monthly charge -Company-Read	No Incremental Charge	\$20

### Summary of AMI Opt-Out Fees

- A one-time service, administration, and installation charge of \$48.
- For Company-read customers, an ongoing charge of \$20 for each billing cycle will begin after the Customer's meter reading route transitions to manual reading.

### Steps to Opt-Out

- Submit a complete application. Incomplete applications may delay processing.
- After we receive your application, you will receive an email to confirm the application has been received. If no email address is provided, a letter will be mailed.
- After your application is processed, you will receive an approval or denial letter in the mail. We will do our best to process your application in a timely manner. However, there may be cases where more information is needed, which could delay the approval process.

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### Terms & Conditions

I represent and warrant that I am the named, authorized person on the customer account number provided. I further represent and warrant that I am either the legal owner of the premise or a tenant at the premise who has obtained permission from the owner as indicated below. By signing this form, I am indicating that I want to opt-out

of having an advanced meter on my premise(s).

By signing this form, I acknowledge that a non-communicating digital meter shall be installed at the premise listed on this form in lieu of an advanced meter. I understand that, in accordance with AES Indiana's AMI Opt-Out Program (AES Indiana Rules and Regulations for Electric Service IURC No. E-18 Page No.

200, Section 20.6), my account will be assessed a one-time service charge of \$48.

I also understand that on an ongoing basis, my account will be assessed a monthly opt-out Charge of \$20 if I am a Company- read customer, set to be charged each billing cycle once the non-communicating digital meter has been installed.

I understand that I am only eligible for AES Indiana's Residential Service tariff and will not be able to receive any other enhanced benefits that AES Indiana's AMI network may provide.

I agree I will maintain clear and direct access to my meter(s) to allow AES Indiana personnel the ability to manually read the meter(s).

Please submit the following required Customer Information:

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Account Number: \_\_\_\_\_ Meter Number: \_\_\_\_\_

Owner or Tenant of the Property?  Owner  Tenant (If you are the Tenant of the Property, provide:)

Property Owner Name: \_\_\_\_\_

Property Owner Phone Number: \_\_\_\_\_

Is your residence a detached single-family home?

Yes  No

Is there clear and direct access to your electrical meter, with at least 4 feet of clearance in front of the meter?

Yes  No

Reason for Opt-Out: \_\_\_\_\_

By signing this application, I agree to the terms and charges listed above.

Account Holder Signature & Date: \_\_\_\_\_

Print Name \_\_\_\_\_

Applications can be submitted to:

AES Indiana  
Attn: AMI Opt-Out / Customer Service  
PO Box 1595  
Indianapolis, IN 46206-0110

Or electronically to [AMIOptOut@aes.com](mailto:AMIOptOut@aes.com)  
For more information on AMI metering and Opting out,  
please visit: [aesindiana.com/AMI-Opt-Out](http://aesindiana.com/AMI-Opt-Out)  
or call 317-261-8222

AES Indiana Use Only:

Date Received: \_\_\_\_\_

Date Completed: \_\_\_\_\_

Verified By: \_\_\_\_\_

Reading Route: \_\_\_\_\_