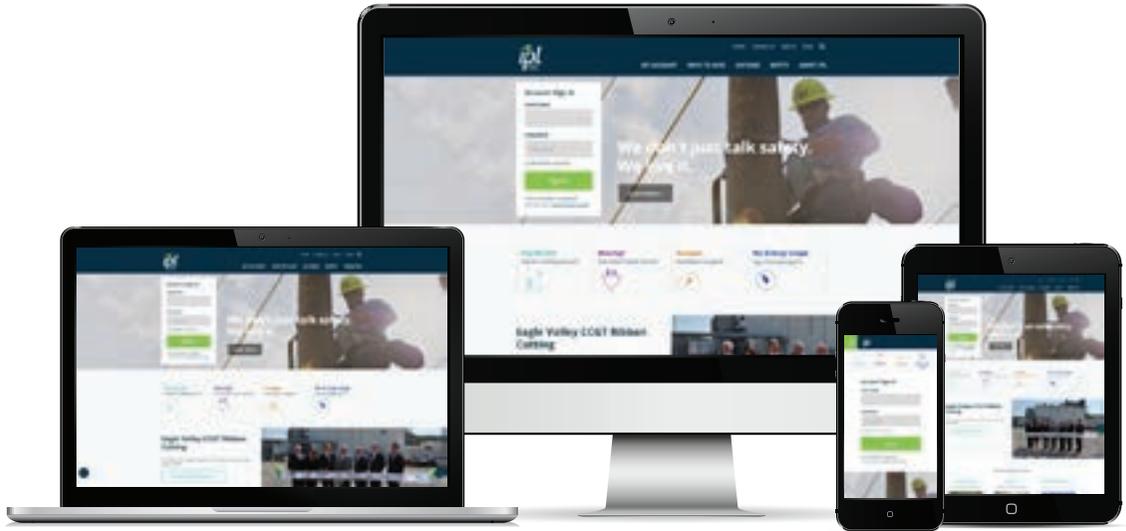


Plugged In



ipl
an AES
company

October 2018



IPL improves website experience

IPL recently announced an updated look and enhanced features to IPLpower.com. Improvements made to the website include enhanced functionality and streamlined navigation designed to improve the overall user experience. Customers will benefit from redesigned home page, billing and payment information, energy efficiency programs, and storms and outages pages where it is now easier and more efficient to find information.

IPL customers will now find it easier to:

- Access online accounts
- Choose billing and payment preferences
- Connect, disconnect or transfer services
- Find energy efficient saving tips and tools
- Access safety tips and guides

IPL continually strives to improve the overall experience for our 490,000 customers. The upgrades we've made to IPLpower.com come from listening to feedback from our customers and learning from best practices within and outside of our industry. Visit **IPLpower.com** today.



Help IPL Keep the Lights On

As we approach the end of Daylight Saving Time, IPL wants to help keep our communities bright. Please help IPL Keep the Lights On by reporting a broken, burned out, or flickering street light online at **IPLpower.com** or by calling IPL's "Lights Out, Day or Night" number at **317.261.8111**.

Residential 317.261.8222 • Business 317.261.8444

IPLpower.com

Emergency "Lights Out" 24/7 317.261.8111

Indianapolis Power & Light Company • One Monument Circle • P.O. Box 1595 • Indianapolis, Indiana 46206-1595





Ways
to
Save



Is your home ready for fall?

There are a lot of great things about autumn, but a drafty uncomfortable home isn't one of them. Now is the perfect time to schedule a free eScore™ assessment to help prepare your home for cooler weather. To schedule, visit IPLpower.com/eScore or call **1.866.908.4915** and use promo code **FALL18**.

During this assessment, we'll send a trained Energy Advisor to your home to evaluate its energy use, identify ways to improve your comfort, and install free, energy-saving products. You may even qualify for additional energy-reducing improvements at no additional charge!



Save even more.

Get a jump on next year's summer savings by connecting your smart thermostat to CoolCents®. **Earn up to \$20 in bill credits** each year you participate. Visit IPLpower.com/CoolCents to see if your thermostat qualifies and to sign up. additional energy-reducing improvements at no additional charge!

Celebrate Energy Awareness Month

IPL encourages customers to focus on managing energy use at home during Energy Awareness Month (EAM) this October. This month is a great opportunity to assess your household's habits and take steps to use energy more efficiently.

While we celebrate EAM, IPL makes an effort to raise energy use awareness year-round with IPL Ways to Save programs, including tools, tips, rebates, and incentive programs to enable customers to take control of how they use energy ultimately helping them manage their monthly bills.

For details on IPL's Ways to Save programs, visit IPLpower.com/WaysToSave.